

Terms & Conditions

- We do not host 18th or 21st birthday events; If we are not made aware that this is the type of event you are booking, the function will be cancelled on arrival with no refunds.
- All bookings are tentative until the hire fee is paid and the contract has been signed and received by the Function Manager.
- A card authentication of \$500 will be requested as a security deposit. Nothing will be charged unless there are any breakages, excessive cleaning or break of any of our terms & conditions.
- Food orders must be paid at least one week before the event. Drink tabs must be paid at the end of the night.
- We require 1-month notice to cancel your booking during low season and 2 months notice for high season in order to refund the hire fee. Cancellations within the timeframe required will forfeit the whole deposit. Last-minute cancellations that result in food wastage will be charged in full.
- COVID-19: If your event is cancelled due to government restrictions imposed in Tasmania, we will do our best to provide an alternative date to reschedule the event (depending on availability), but if this is not possible then we will refund the hire fee and security deposit.
- All decorations are the responsibility of the customer. Nothing is to be nailed, screwed, stapled or adhered to the venue without the prior approval of the venue manager. Removal of decorations is required the day after the event, and any damage caused will incur a cleaning and repair fee which will be deducted from the security deposit.
- Should you use your own candles, they must be in a candle holder to catch the wax. No confetti, rice, glitter or streamers, please. Extra cleaning time and repair fees apply for damage caused to each area affected.
- We assume no responsibility for the loss or damage to any property/goods belonging to the client or their guests. The customer is financially liable for any damage sustained, or loss incurred, to our property, fixtures or fittings, whether through their own actions or through the actions of their guests. The customer is responsible for the delivery and collection of any external props/equipment. All decorations/equipment/goods to be collected within 3 working days after the event.
- Any entertainment including external equipment or props must be approved by management in advance of the function. Failure to advise management in advance of the function may result in the entertainment not being granted access to the venue. We ask that all live/DJ music finishes no later than 11:30pm.
- Access to the brewery area is restricted to staff, and if any guest is found in that area the function will be terminated.
- Management reserves the right to stop the service of alcohol to any person at any time in accordance with responsible service of alcohol legislative requirements and Shambles policies. Guests who display inappropriate behaviour at any time will be asked to leave the premises, and if it is deemed that multiple guests are displaying such behaviour then the function may be terminated.



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222 ELIZABETH STREET, HOBART
SHAMBLESBREWERY.COM.AU